

Laundering money

Michael Orlitzky

DEF CON 32

Goal: do laundry without giving any money to



'Cause fuck em, that's why
—Ralph Henderson





Background: Speed Queens

All washers and dryers are Speed Queens:

- The most popular commercial washer/dryers in the U.S. (source: probably)
- Manuals can be found online
- CSC has modified them so nothing works

Non-solution: stupid arcade tricks

- Inserting quarter-sized metal washers (cost: \$0.39 each)
- Drilling a hole in a quarter and tying a string around it

Non-solution: manual mode

- Pushing the two buttons
- Opening and closing the service panel door
- Separating a bullet connector

Non-solution: miscellaneous

- Disabling the payment system with a dipswitch (washers)
- Shorting the red-white and yellow-gray wires (dryers)

Background: CSC ServiceWorks


CSC loans laundry machines to apartments and condominiums. Residents pay to use them with


- A refillable chip card (legacy?)
- The *CSCPay* or *CSC GO* apps
- Quarters

In exchange, CSC is obligated to maintain the machines.

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My BBB







Not BBB Accredited

Customer Reviews

CSC ServiceWorks, Inc.

Laundry Equipment






 Headquarters

 Multi Location Business






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What do you think? Add your review.



Customer Review Rating


 1.03/5


Average of 343 Customer Reviews

343 Customer Reviews






Sort By

Date






Courtney M





06/03/2024



this is the worst company that I have ever worked with!!! The supervisor and customer service representatives are of no help to the customers. I've have been trying for over a week to have mv washer and drvr picked up from mv old address before mv

Contact Information

 35 Pinelawn Rd Ste 120
Melville, NY 11747-3121

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 things to do, near 

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CSC Serviceworks



 1.1 (157 reviews)
Unclaimed • \$\$\$ • **Laundry Services**

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Photos & videos



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Review Highlights

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This business has no reviews on Yelp, but you can see businesses like them.

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cscsw.com
(844) 954-9000
[Get Directions](#)
14426 Bonelli St
91746

 [Suggest a review](#)

Google csc.serviceworks new york

CSC ServiceWorks

35 Pinelawn Rd Suite 120, Melville, NY

1.1 ★★★★★ 368 reviews ⓘ


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People often mention

[All](#) [company](#) 147 [dryer](#) 62 [building](#) 54 [apartment](#) 46 [+6](#)


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 **DJ Tim-Nice**
13 reviews · 6 photos

★★★★★ 2 months ago

5 months and still haven't fixed the washers.. one doesnt wring out clothes the other is in Disarray...rusted out..... Didnt hesitate to increase prices or add new card machines though.



 1

Feedback

Hours: **Open** · Closes 5 PM ▾

Google **baltimore central booking**

Central Booking And Intake Center - RELEASE

300 E Madison St, Baltimore, MD

1.7 ★★☆☆☆ 44 reviews ⓘ

[Write a review](#)

People often mention

All phone 10 zero 3 stars 2 inmates 2 council 2 animals 2 wish 2

Sort by

Most relevant Newest Highest Lowest

Cooltest Videos

1 review

★☆☆☆☆ a month ago

they dont answer the phone at all this jail is a joke you can call for hours on hours and they wont answer a single time you cannot check on family members and its really embarrassing with full staff working not a single person can answer. ... [More](#)

👍 1

John R

How much is a 30 minute jail call in Maryland?

How do I contact Baltimore City?

Hours: Open 24 hours ▾

Dark patterns

Dark pattern: prepaid cards

- Fuck you if it stops working
- Card refill machine eats \$1 bills but doesn't add \$1 to the card
- Card readers all removed ahead of schedule
- Snail mail & blind faith required for a refund

Dark pattern: machine settings

- How many loads of laundry does it take to spend a multiple of \$10 at \$1.85 a piece?
Hint: it's 200
- Can't change cycle options after you've put a quarter in

Dark pattern: apps

- Takes money at any time but can only be used if the building's wifi is up
- Alleged by PayRange, Inc. to be stolen IP
- I don't know, I've never used them
- They're apps

Dark pattern: customer service

- To get a refund:
 - call customer service
 - wait on hold for an hour
 - they say use the website
 - the website says download the app
- When the machines break, CSC doesn't actually fix them (one job)
- Lost RICO suit over “administrative fees”

What are you gonna do, sue us for \$2?
–Someone at CSC, probably

Background: me

About me:

About me:

- Doesn't like to be taken advantage of

About me:

- Doesn't like to be taken advantage of
- Knows how to touch two wires together

About me:

- Doesn't like to be taken advantage of
- Knows how to touch two wires together
- Is going to bypass the coin drop mechanism

About me:

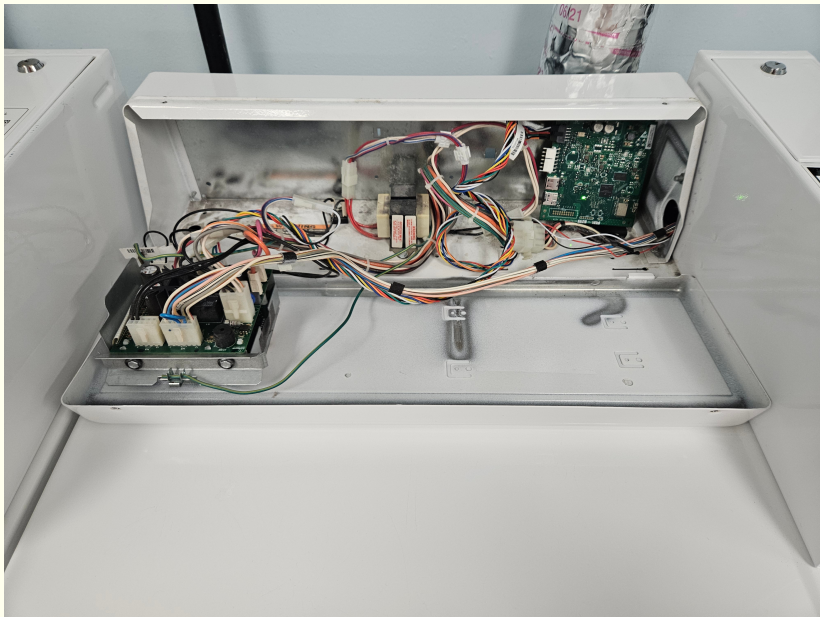
- Doesn't like to be taken advantage of
- Knows how to touch two wires together
- Is going to bypass the coin drop mechanism
- What are they gonna do, sue me for \$2?

Getting in: dryers













Getting in: washers







Option 1: hardcore mode?





 MENU

Account



COVERT TUBULAR LOCK PICK

SALE \$60.00 ~~\$85.00~~

Taxes and [shipping](#) calculated at checkout.

QUANTITY

ADD TO CART

Tubular locks are widely (and incorrectly) thought to be a high security alternative to the standard pin tumbler design. As such, they are often relied upon in high risk security devices, like bike locks, gun locks, safes, display locks, and vending machines. Unfortunately, the

Disclaimer:

The legality of possessing and using lockpicks varies from blah blah blah blah blah blah blah blah blah blah blah blah blah blah blah blah blah bl

Option 2: the other way



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alliance washer dryer key

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4.5 ★★★★★
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Sort Best Match ▾ View 20 ▾



SKU #: AL-54612


Alliance #54612 Washer/Dryer KEY GR 800

Price: **\$5.80**

QTY:

- 1 +

Add to Cart



SKU #: AL-M405232

Alliance #M405232 Washer/Dryer KEY .250 SQ X 1.50

Price: **\$5.85**

4.5 ★★★★★
Google
Customer Reviews

QTY:

- 1 +

Add to Cart

MICHAEL ORLITZKY

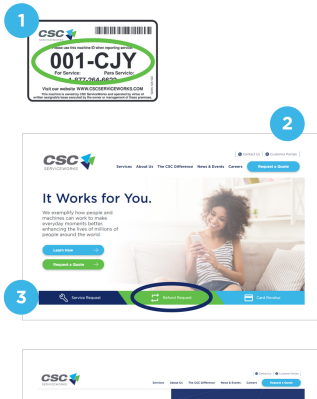
37 / 54



Getting a refund: washers

How to request a refund

via the ~~CSC website~~
Subterfuge



1 Locate the machine ID.

This is an alpha-numeric code located on the air machine.

2 Visit Our Website

WWW.CSCSW.COM.

3 Select “Refund Request” from the menu bar.

4 Enter the machine ID.

5 Click Submit.

Caveats:

Caveats:

- Can't break the machine

Caveats:

- Can't break the machine
- Don't break the machine

Caveats:

- Can't break the machine
- Don't break the machine
- If you break the machine, you'll get in trouble

Alliance Laundry Systems LLC
RIPON, WI 54971 U.S.A

MODEL NO. SDGX09WF

P/N 508029

SERIAL NO. 1512048098

W/D: 513271R1



120 V
60 Hz
7 AMPS

INPUT 25000 BTUH 7.3 kW

TESTED FOR: NAT. AND LP GAS
MANIFOLD PRESSURE 3.5" W.C. (.87KPA)
MIN SUPPLY PRESSURE 5.0" W.C. (1.24KPA)
MAX SUPPLY PRESSURE 18.5" W.C. (2.61KPA)
EQUIPPED FOR: NATURAL GAS



THIS APPLIANCE IS EQUIPPED
WITH AN INTERMITTENT TYPE
IGNITION DEVICE

ALSO SUITABLE FOR INSTALLATION IN
A MHF (MOBILE HOME WHEN INSTALLED
WITH INSTALLATION KIT NO. 526P3

SEE INSTALLATION
INSTRUCTIONS FOR
CLOSET INSTALLATION

ANSI Z21.5.1A
CSA 7.1A-2007
CLOTHES DRYERS, VOL. 1



WARNING

- To reduce the risk of fire:
- **ONLY** use for drying water washed fabrics.
- **DO NOT** dry articles containing foam rubber, plastics or similarly textured rubber like materials.
- **DO NOT** put articles soiled with flammable

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American Standard Cambridge Procelain-Enameled Steel Alcove Bathtub, 60-In X 32--...
★★★★☆ 202
\$852⁵²

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Sponsored

Alliance Laundry Systems 70441601P Coin Drop

[Visit the Alliance Store](#)
 3.9 ★★★★☆ 6 ratings
[Search this page](#)

\$166⁰⁰

[Eligible for Return, Refund or Replacement within 30 days of receipt](#)

- The Alliance 70441601P Coin Drop is a genuine OEM (Original Equipment Manufacturer) part designed and engineered to exact specifications
- Replacement Alliance Commercial Laundry Unit Coin Drop is the mechanism

Buy new:

\$166⁰⁰

FREE delivery **June 20 - 21.**
[Details](#)

Arrives after Father's Day.
Need a gift sooner? Send an Amazon Gift Card instantly by email or text message.

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Only 9 left in stock - order soon.

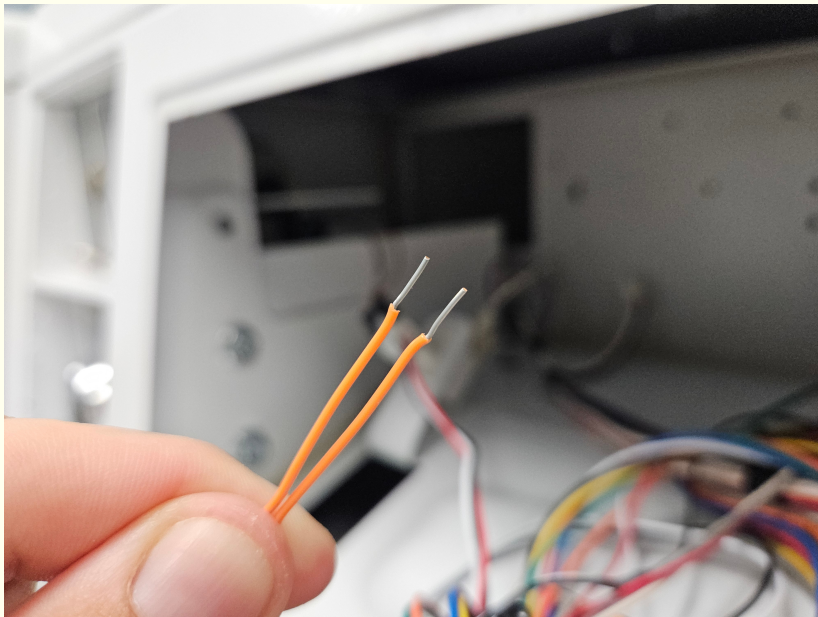
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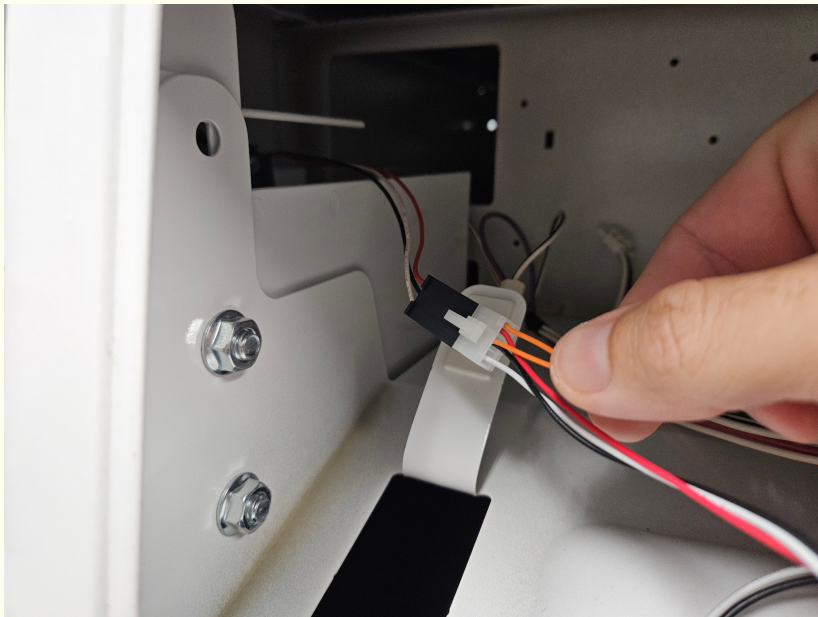
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How long will it take for my refund to arrive? 

Typically, it takes 12-15 business ~~days~~ for a refund check to get processed and delivered by USPS or FedEx.

seconds

Do I have to cash my check in a certain amount of days? 

Service

 How can I request service for a machine? 

To request service for a broken machine, please note the machine ID number on the machine and follow the link below to visit the service request form. After submitting the form, you will receive a confirmation email to finalize your service request.

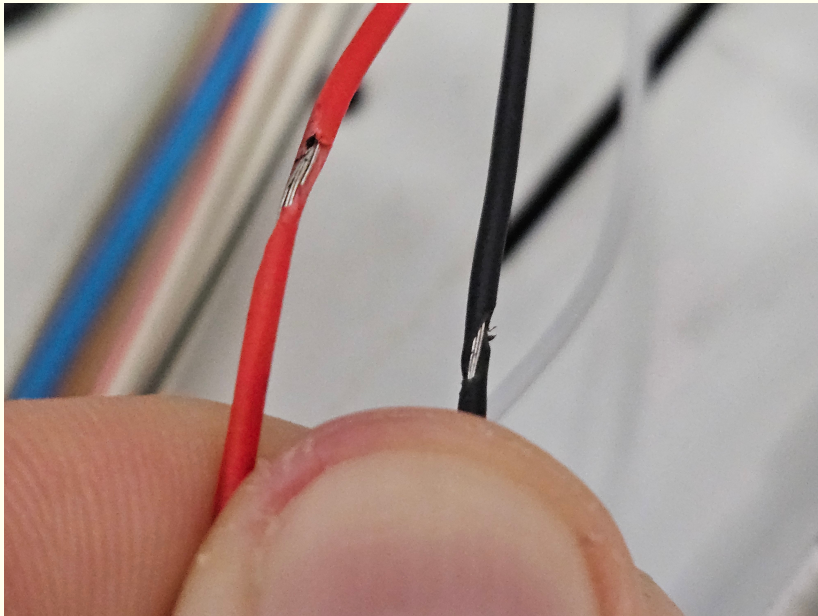


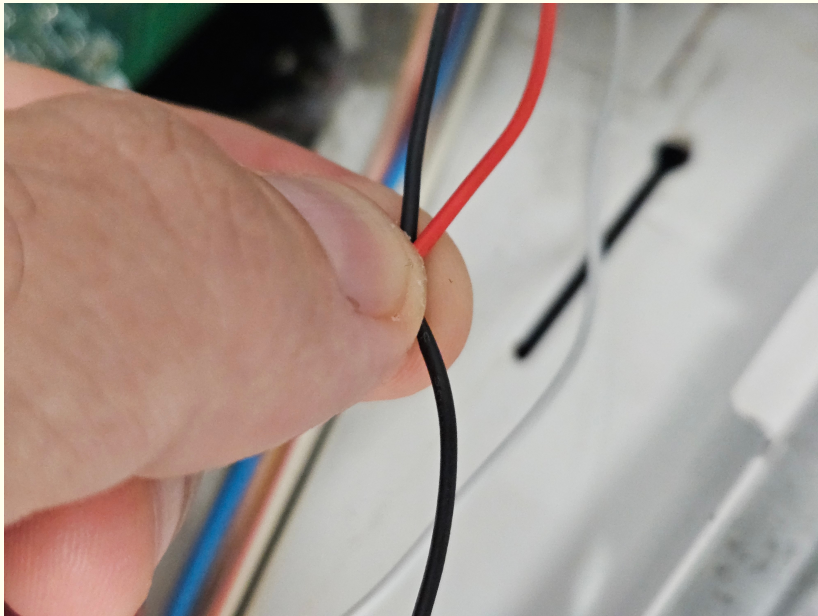
to top

Getting a refund: dryers











Check on your refund

Please enter your ticket number or phone number below so we may retrieve your status.

Enter your ticket number

H R N G H H H H

☐ Search by phone number

Submit



The end